



Australian Embassy
Vietnam



50th ANNIVERSARY
AUSTRALIA VIETNAM



BỘ LAO ĐỘNG - THƯƠNG BINH VÀ XÃ HỘI
TỔNG CỤC GIÁO DỤC NGHỀ NGHIỆP
DIRECTORATE OF VOCATIONAL EDUCATION AND TRAINING

DIGITISATION AND IMPROVING INCLUSION FOR PEOPLE WITH DISABILITIES

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Disability Research and Capacity Development (DRD)

Hanoi, October 24, 2023



AUS4SKILLS



Bringing History and ICT Together



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Digitisation – An opportunity for people with disabilities



Challenges



Solutions to improve inclusion for people with disabilities



The role of DRD

DIGITISATION and INCLUSION

Inclusion (hòa nhập) means:



This means ensuring that no one is excluded from access to education, health care, employment, participation in cultural, social, political activities and many others



Inclusion is also linked to human rights



Inclusion is tied to equality

Social integration is the equal interaction of people from different social classes or conditions (diverse), so it needs to be considered **multidimensionally.**

DIGITISATION and INCLUSION

Số hóa (digitisation):

- Conversion of data into a digital form
→ Easier to process, store and transfer.
- Gaining increasing importance in digital technology, mass media, as well as online spaces and communities.
- Considered as a solution to reach more people, especially those considered less accessible due to different social, geographical or economic conditions, people with disabilities, and people with physical limitations or language barriers.



DIGITISATION: OPPORTUNITIES FOR PEOPLE WITH DISABILITIES

Access to information
and education

Job opportunities

Business and innovation

Access to health care
services

Social inclusion

Financial inclusion

Access to
e-Government services.



Challenges

Incomplete
accessibility

Digital divide

Digital literacy



Privacy and security
concerns

Job mobility

Discriminatory
treatment



**WHAT CAN BE DONE TO ENSURE NO
ONE IS LEFT BEHIND?**

WHAT CAN BE DONE TO ENSURE NO ONE IS LEFT BEHIND?

1. **Develop accessibility standards**
2. **Invest in digital infrastructure**
3. **Subsidise Internet access**
4. **Digital literacy program**
5. **Device and access support**
6. **Build community centres**



WHAT CAN BE DONE TO ENSURE NO ONE IS LEFT BEHIND?

7. Digital training and job placement
8. Support digital entrepreneurship
9. Promote digital health services
10. Protect privacy and security
11. Partner with the private and nonprofit sectors
12. Data collection and reporting
13. Laws and regulations



INCLUSION AT DRD

Building a web accessibility standard :

- DRD has developed a standard to ensure website's ease of access for people with disabilities.
- DRD also provides advisory input for VET colleges and relevant stakeholders on web accessibility.



INCLUSION AT DRD

Eliminating digital illiteracy

Development of the Booklet:
“Application of digital technologies to help people with disabilities access information, education and employment”.



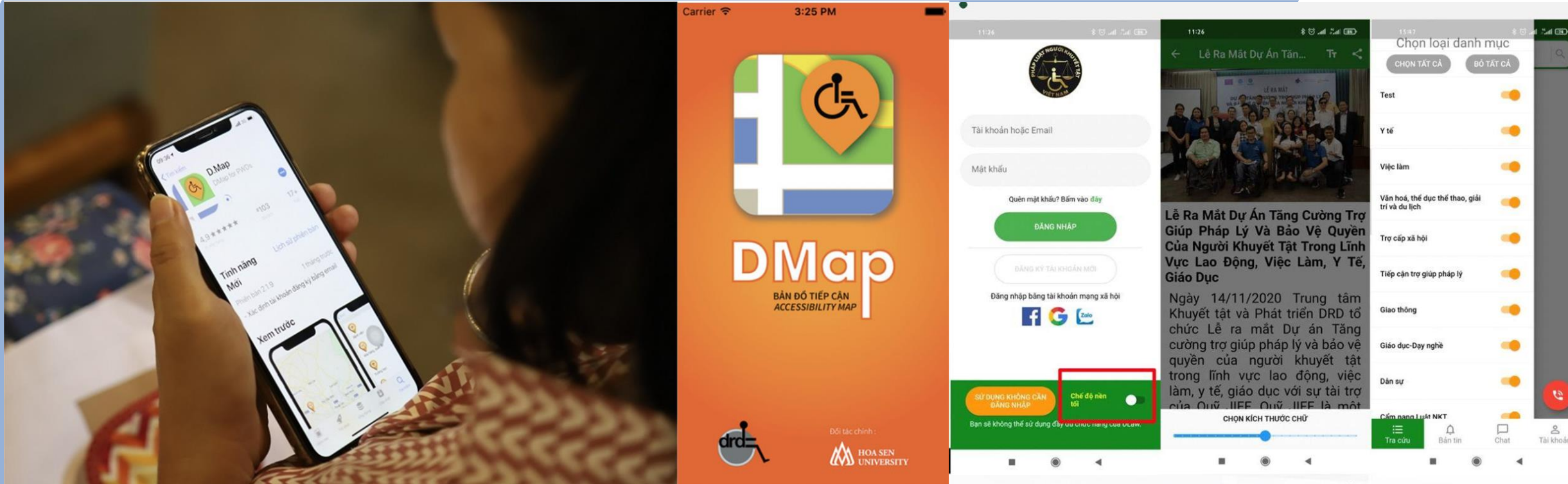
INCLUSION AT DRD

DHub: Training and job search support

DRD organises training for people with disabilities on utilizing digital technologies in learning and working.



INCLUSION AT DRD



Laws and regulations

Development of the legal support app (DLAW) and accessibility map (DMAP) for people with disabilities.

Collaboration with Non-profit and private sectors

1. Partnering with Mega Market, Diageo, Astra Zeneca Vietnam to provide laptops and tablets for people with disabilities.
2. Partnering with Google and Rayo to provide testing, consultancy and utilizing support applications to assist people with disabilities engage education and employment.
3. Partnering with Microsoft and RMIT to promote technological innovations to improve PWD inclusion.





TRAINING OF TRAINERS TO SUPPORT STUDENTS WITH DISABILITIES



Home > Đào tạo trực tuyến > Các nhà giáo dục nghề nghiệp (GDNN) hỗ trợ học viên khuyết tật



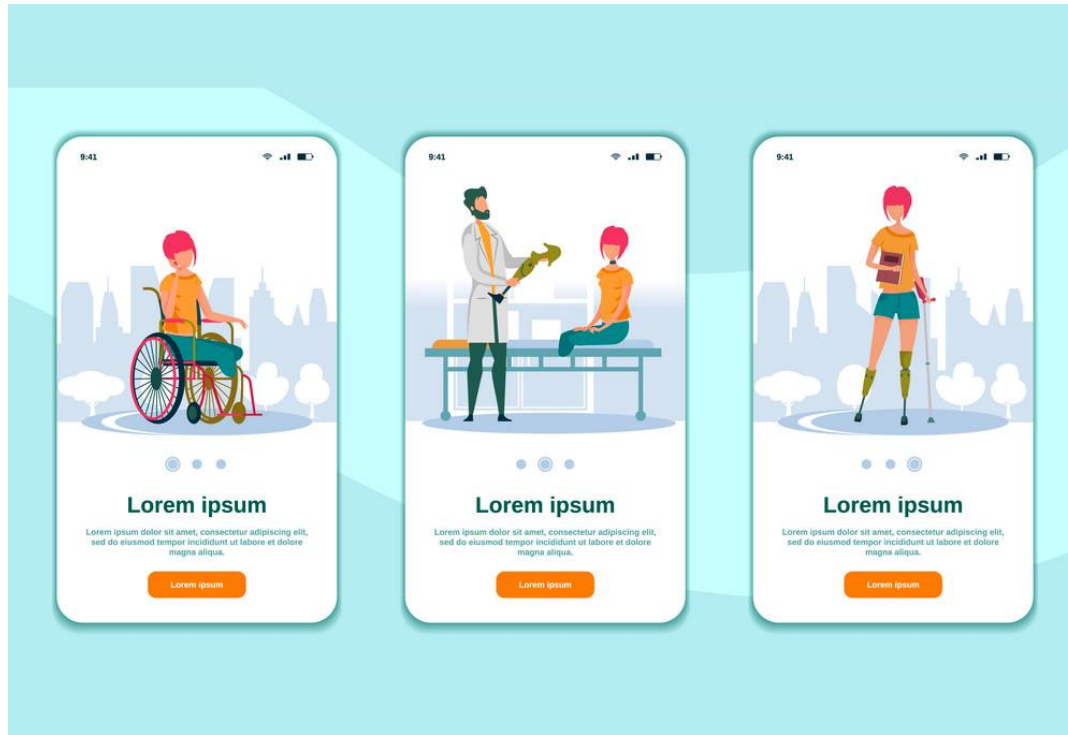
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Các nhà giáo dục nghề nghiệp (GDNN) hỗ trợ học viên khuyết tật

Tăng cường hiểu biết và niềm tin trong việc hỗ trợ học viên khuyết tật trong suốt quá trình tham gia và hoàn thành tốt việc học tập, nghiên cứu về GDNN chính là yếu tố then chốt để hỗ trợ hòa nhập. Cách thức bạn thiết kế, tổ chức và đánh giá các khóa học có thể mang lại tác động lớn đến trải nghiệm và kết quả học tập của học viên. Thúc đẩy khả năng tiếp cận, gỡ bỏ các rào cản đối với việc học và đáp ứng nhu cầu của các học viên khuyết tật có thể tạo ra những tác động lớn đến thành công của họ.



Capacity building in inclusive education for teachers, trainers and managers at VET colleges and People-with-disability organisations through **Online training on universal design in VET.**



Providing consultancy for VET colleges on training material development, training and assessment for students with disabilities and Standard for website accessibility – utilizing digital tools to ensure people with disabilities can learn online effectively.



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Thank you for listening!

Hanoi, 24/10/2023



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